

INFO DOCTCARE SERVICES PVT. LTD.

WIDELY KNOWN AS DOCTCARE SERVICES AN ISO 2001-2015 CERTIFIED CO.

> B-16 Basement Acharya Niketan 🛛 Mayur Vihar Phase 1, Delhi - 110091

#### Ref.No. IDCS/2023-24

#### **PROPOSAL FOR MEMBERSHIP**

Dear Doctor,

We feel pleasure in introducing ourselves "Info Doctcare Services (P) Limited" (widely known as Doctcare Services) a Company Registered under the Indian Company Act. 1956. The objective is to provide the complete professional protection to its members by defending their cases from lower court level upto Hon'ble Supreme court level and also provides Professional Indemnity Insurance coverage from The Oriental Insurance Company Limited.

It is Important to note that Doctcare Services is providing insurance cover to its member from insurance company. However, Compensation through the Insurance Company does not shield the Doctors interest as the cases should be contested with a view to maintain the dignity of the profession and establishing such precedents where it is held that Medical Science, is too complex a subject to hold Doctor negligent, Doctors are not always negligent. Sometimes, it is lack of technical precision of drugs and tools used by the Doctor under a bonafied belief sometimes it is the carelessness of the patient sometimes a pathological error in natural course, etc.

Doctcare Services has a strong Legal Advisory board consisting of senior advocates of Hon'ble High Courts as well as Hon'ble Supreme Court, in addition to panel of experienced lawyers, as a stable shield not merely to keep a legally update status but also contest the cases with prompt persuasion at reasonable cost anywhere in India. Doctcare Services does not guarantee "Success" in a case but assures methodical, industrious, and truthful and result oriented effort.

Insurance companies have their legal representatives too but Doctcare Services has an edge to maintain the dignity of medical profession for which it engages Layers who have the command of handling medico legal cases and provides recourse of appellate remedy before State Commission, National Commission or even Hon'ble Supreme Court. As such even in the worst case of compensation, Doctcare Services would target the quantum of award by way of reduction in it at any appellate stage.

Doctcare Services feels that such a technically specialized subject as Medical Science cannot be let loose at the hands of novice or those who do not have requisite knowledge of the subject. As such, at the time of contesting of case Doctcare Services equips its legal battery with the advice of medical experts along with illustrative analysis corresponding to a particular case. For this purpose, Doctcare Services is having strong and effective Medical Advisory Board Consisting of eminent Doctors of various specialties.

It is the privilege of Doctcare Services to mention and alert all the Doctors, Medical Establishments to be very serious on CONSUMER PROTECTION ACT. The day to day inventions in the Medical Sciences, introduction of new techniques of treatment and diagnosis and the new diseases that are coming un because of jet speed pollution, adulteration, radioactive atmospheric and environmental disblances be posed great challenge before the medical practitioner of today coupled with the increasing awaren the Consumer rights by the public at large. The Doctors/Medical Establishment should be very cautious, as the time has come to fight jointly against the same to protect ourselves.

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Doctcare Services is probably the only one of its kind, fully dedicated to the noble cause of medical practitioners/Medical Establishment through its massive network manned with effective and efficient man power throughout the country, has rightly, come forward to extant all the help to its members during their aforesaid distress. Such a benevolent effort needs impetus from all the distinguished Doctors and medical Establishment. Act now. Be a member of your humble organization Doctcare Services.

### PROFESSIONAL COMMITMENT TOWARDS MEMBER

- 1. Doctcare Services is committed to take care of all the professional problems pertaining to the professional negligence of its member right from the date of his/her becoming its member till the expiry of his tenure of membership with the Company, without any extra cost, provided that the cause of action is occurred after becoming its member.
- 2. Doctcare Services is committed to contest the legal cases of its member pertaining to the professional negligence under Consumer Protection Act or Indian Penal Code 304A & 338, In any court of law in India without any additional fee or charges, provided that the cause of action of the case against the member is Initiated after becoming the member of the Company and is before the expiry of the membership.
- 3. Doctcare Services is committed to bear all the legal expenses which includes the court Expenses whenever any case has been Initiated on Its member during the period of his/her membership with the company.
- 4. Doctcare Services is committed to provide the services to its members and also take care of the situation through its sincere acomplaint pertaining to the Professional Negligence, filed against the member, without any extra fee other than the Legal & Administrative fee once paid by the member at the time of becoming the member.
- 5. Doctcare Services committed to provide the services of eminent Lawyers, Legal Advisors & Medical Advisors for any type of the queries pertaining to the legal problems of its member without any extra charges.
- 6. Doctcare Services is committed to contest the case(s) If any, Initiated against its ex-member, without any additional charge, even after the lapse of his/her membership tenure with the company, provided that the cause of action of the case is initiated during the tenure of his/her membership with the company.
- 7. Doctcare Services is committed to represent its member in the court and the member do not need to appear before the court unless directed by the court. However, the member may be required to meet the Company's lawyer for discussing the merits of the case based on the treatment given by the member, as and when required.
- 8. That the member need not to liaison with the insurance Company for any of their problem pertaining the professional negligence or the C.P.A case, if any Initiated on them.
- 9. That in case the member loosing the case in lower Court (District Consumer Forum), the case may be appealed to the State commission, Hon'ble National Commission or Hon'ble Supreme Courlevel, if desired by the member. In all such cases, the Company undertakes to contest the cas Appellate Court and shall bear the legal expenses to be incurred. However, it has been recently that in some of the medical negligence cases, while admitting the appeal and hearn stay application, the State Commission/National Commission in its discretion requires appellant to deposit a portion of the decreeted amount in the Court as Security.





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In such cases, the appellant (member) may have to deposit such amount or furnish the bank guarantee, in lieu of the same with the court.

- 10. That in the case of compensation where the monetary punishment is awarded on its members, the Company endures early settlement of compensation if any through The Oriental Insurance Company limited within the stipulated period, provided that the Professional Indemnity Insurance Coverage is taken through Doctcare Services.
- 11. That above all Doctcare Services is committed to handle the legal cases of member confidentially within utmost secrecy, as far as possible, in order to safeguard the reputation/fame and dignity of its members (Doctors/Hospitals).

### **GENERAL TERMS & CONDITIONS OF THE INDENTURE**

- I. That the membership is valid for the opted, only after receipt of full membership fee through account payee cheque/demand draft favouring "INFO DOCTCARE SERVICES (P) LIMITED" subject to its clearance.
- II. That the discontinuation of the membership at any stage is not permissible and no refund of membership once remitted, will be made under any circumstances.
- III. That the legal & Administrative charges, if any, once paid by the members is non-refundable, irrespective of the fact whether the members have availed company's legal services or not during the period of his/her membership.
- IV. That dishonoring of the cheque(s) once given by the member, due to any reason may attract the penalty ranging between Rs. 500/- to Rs. 1000/- which shall have to be paid to the company by the member concerned.
- V. That any default in payment due to any reason may attract the cancellation of the membership without any refund.
- VI. That the cash transaction is strictly banned and the Company shall not be responsible for the transaction if any made through cash to any employee of the Company.
- VII. That the Pre-membership case(s) of the doctor member shall attract the stipulated legal fee which shall be decided by the panel of lawyer(s) of the company, base on the merits of the case. However, liability for the monetary claim, if any, arising out of the above, shall be managed by the members themselves or through their previous insurer.
- VIII. That even though the company will handle the criminal cases under section 304A,338 IPC, the company's liability is restricted to provide all the legal helps whereas the monetary liability of compensation is subject to the jurisdiction of professional indemnity insurance issued by the concerned insurer.
  - IX. That during the membership, members are required immediately to forward the notice/complaint received from the court pertaining to C.P.A cases or to communicate any miss-happening to the nearest office of Doctcare Services for taking necessary action by the Company.

# Professionally Yours, For INFO DOCTCARE SERVICES (P) LIMITED



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Catagorias of Destans		LIMIT OF INDEMNITY INSURANCE					
(as per GIC) includes in	Period in Years	05Lacs Yearly	10Lacs Yearly	20Lacs Yearly	30Lacs Yearly	50 Lacs Yearly	1 Crore Yearly
1.							
Plastic Surgeon	One	Rs.13,570	Rs.15,340	Rs.18,880	Rs.22,420	Rs. 29,500	Rs. 47,200
Anaesthetist	Three	Rs.28,910	Rs.34,220	Rs.44,840	Rs.55,460	Rs. 76,700	Rs.1,29,800
	Five	Rs.44,250	Rs.53,100	Rs.70,800	Rs.88,500	Rs.1,23,900	Rs.2,12,400
2. <u>ALL SURGEONS</u>	autor						
Obst. & Gyn., Cardiac Neuro, ENT/EYE, Onco	One	Rs.12,980	Rs.14,160	Rs.16,520	Rs.18,880	Rs.23,600	Rs. 35,400
Orthopaedic, Dental General Surgeon, etc.	Three	Rs.27,140	Rs.30,680	Rs.37,760	Rs.44,840	Rs.59,000	Rs. 94,400
goon, etci	Five	Rs.41,300	Rs.47,200	Rs.59,000	Rs.70,800	Rs.94,400	Rs.1,53,400

# MEMBERSHIP FEE (WITH INDEMNITY COVERAGE)

Note: The above mentioned membership fee includes Legal & Admin. Charges of Doctcare Services.

# MEMBERSHIP FEE(WITHOUT INDEMNITY COVERAGE)

PERIODS	MEMBERSHIP FEE WITH GST		
For 1-Year	RS. 11,800		
For 3-Years	RS. 23,600		
For 5-Years	RS. 35,400		

After remitting the aforementioned fee, a doctor can become the member of DOCTCARE SERVICES and can avail its efficient legal service support in case of any legal eventuality/medical negligence case being initiated against his/her professional duty.



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### **MEMBERSHIP FEE (WITH INDEMNITY COVERAGE)**

Categories of		LIMIT OF INDEMNITY INSURANCE					
Doctors Accordingto risk (as per GIC) IncludesGST@18.00%	Period In Years	5Lacs Yearly	10Lacs Yearly	20Lacs Yearly	30Lacs Yearly	50Lacs Yearly	1 Crore Yearly
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Con. Physician Cardio., Paed.	One	Rs. 12,390	Rs. 12,980	Rs.14,160	Rs. 15,340	Rs. 17,700	Rs. 23,600
Derma., Neuro. Pulmo., Onco.	Three	Rs. 25,370	Rs. 27,140	Rs.30,680	Rs. 34,220	Rs. 41,300	Rs. 59,000
Psychiatrist, etc.	Five	Rs.38,350	Rs. 41,300	Rs.47,200	Rs. 53,100	Rs. 64,900	Rs. 94,400
4.	A					·	
General Physician (MBBS, BAMS	One	Rs.12,095	Rs. 12,390	Rs.12,980	Rs. 13,570	Rs.14,750	Rs.17,700
BUMS, BHMS, etc.) Radiologist	Three	Rs.24,485	Rs.25,370	Rs.27,140	Rs.28,910	Rs.32,450	Rs.41,300
Pathologist, etc.	Five	Rs.36,875	Rs.38,350	Rs.41,300	Rs.44,250	Rs.50,150	Rs.64,900

Note: The above mentioned membership fee includes Legal & Admin. charges. of Doctcare Services.

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